

"Exercise is the first part of your dog's formula for happiness and it is absolutely the one thing you can not skip! All animals, even humans have an inborn need to be active."

Cesar Millan



DogOn Fitness (Virginia) Services & Rates 2017

DogOn Fitness customizes exercise plans to fit your dog's needs based on his or her age, breed, health and fitness level. *Please see Page 2 for details on our payment and cancellation policies.*

| DAILY SERVICES (M-F 10:00 am – 4:00 pm) Mornings, evenings, weekends as available. | Ongoing Schedule | On Request | |
|---|-----------------------------|-----------------------|----------|
| DogOn Fit: Exercise (walk, run, play) priced by <i>active time</i> : | 1 dog | | Addl dog |
| 20 minutes | \$22 | \$24 | \$2 |
| 30 minutes | \$28 | \$30 | \$6 |
| 45 minutes | \$36 | \$40 | \$9 |
| DogOn Fit and Train 30 (Enhanced training walk for dogs who need extra leash training – **one dog at a time) | \$34 | \$36 | \$34 |
| Lipstick/Chapstick: 15-minute relief walk with lots of TLC | \$18 | \$20 | \$2 |
| Puppy Visit: (relief walk, socialization, play, food, cleanup, and puppy love) priced by <i>visit time</i> : 15, 20, 30 minutes. | | | |
| 15 minutes | \$16 | \$18 | - |
| 20 minutes | \$20 | \$22 | - |
| 30 minutes | \$28 | \$30 | - |
| DogOn Dayboard: day boarding and play at our home | \$45 | \$45 | \$5 |
| DogOn Fit and Stay for the Day: day-stay at your home. | \$50 | \$50 | \$5 |
| VACATION AND AFTER HOURS SERVICES | | | |
| The "Come DogOn Inn": premier overnight boarding | \$85 | - | \$10 |
| DogOn Fit and Housesit: overnight house and hound sitting in your home, from 6p-8a. | \$85 | - | \$10 |
| 30 Minute Visit (am/pm): Walk, food, playtime, security | \$30 | - | \$2 |
| OTHER SERVICES/RATES | | | |
| Pet Taxi additional mileage charge may apply | \$15 ½ hr | | |
| Family Integration Training (FIT) | Starting at \$250 | | |
| Initial Consultation | \$20 | | |
| Afterhours Surcharge (for exercise services) | \$5 | | |
| Optional meeting with backup handler | \$10 | | |

2017 HOLIDAYS (\$25 fee for '*' Holidays, \$10 for others)

| | |
|------------------------------|-------------------------------------|
| January 2, New Year's Day* | October 9, Columbus Day |
| January 16, MLK Jr. Birthday | November 10, Veteran's Day |
| February 20 Presidents' Day | November 23, Thanksgiving Day* |
| May 29, Memorial Day* | November 24, Day After Thanksgiving |
| July 4, Independence Day* | December 24, Christmas Eve (PM) |
| September 4, Labor Day* | December 25, Christmas Day* |
| | December 31, New Year's Eve (PM) |

DogOn Fitness (Virginia) Payment and Cancellation Policies

CONSULTATION: We charge \$20.00 for an initial consultation of 20-30 minutes. During our consultation, we will review your dogs (or cats) needs, go through their daily routine with you, and take your dog(s) for a brief walk to see learn how they are on leash and find out more about their favorite spots and habits.

PAYMENT: Though we prefer checks, please provide a current Credit Card on file with us for back up. **As of 1/1/2017, we will charge a 2.5% convenience fee for all Credit Card transactions.**

Payment is due upon completion of service. We bill regular services at the end of each month and vacation services on the last day of service. As has been our policy from the beginning, **payment is considered late when not received within 10 business days of billing.** With your valid credit card on file as back up, we will get paid on time and you will have peace of mind...no late payment fees or suspended service! If we are unable to secure payment within 30 days, you will be billed a \$25 late fee for the first month and service will be suspended after the second month (☹). We welcome your feedback.

VACATION SERVICE DEPOSIT: We require a 50% (of the total vacation service charge) deposit for a confirmed vacation service. The remaining balance will be charged after the service is complete.

CANCELLATION:

Daily Services (On-going, Weekdays, 10:00am-3:00 pm): No charge, if we can reach your handler before they show up for service; otherwise, full-charge. Frequent cancellations will result in a change of service type from "On-going" to "On request."

On-request and vacation visits:

50% (of total charge) for single visits cancelled less than 7 days from service start; otherwise, no charge.

\$25.00 plus 50% (of total charge) cancellation fee for all confirmed packaged/serially occurring "on-request" and vacation visits during holiday periods (shown with '*' on holiday chart); otherwise, 25% cancellation fee.